

BCA/BSC - CS/MCA/MSC - CS

The students of **TY BCA/BSC-CS/MCA/MSC-CS** are informed that there is opening with **CONVERGYS** Interested students kindly register their name with the placement cell on or before **22nd September 2018**

CONVERGYS are HIRING for:

- **Networking / Server / Enterprise / Exchange Support (International Remote Voice Support)**
- **Hardware Support – Email/Chat/Voice Support (International & Indian Support)**
- **Telecom/Broadband troubleshooting – International Voice Customer Care & Technical Support**

- Utility Products/Services/Customer Care Services - Indian Support
- Customer Care Support- Voice/Chat Support across Telecom, Financial Services and Technology verticals

Technical Support -Networking / Server / Enterprise / Exchange Support (International Remote Voice Support) Requisite:

Key Deliverables:

- Should have excellent communication and English speaking skills
- Should be willing to take up challenges and go extra mile to perform work responsibilities
- Should have great interpersonal skills and ability to perform under pressure
- Work in (24*7) shift including night shifts & Rotational Offs
- Understanding of Active Directory, DNS, DHCP, System Set up, System Performance and Domain Environment, Outlook issues, Boot Process (Backup Process, Types Of Backup, Hyper-V Type 1 & Type 2 , Storage , Exchange 2007/2010/2013 required
- Undergraduates / Graduates with minimum 1 year technical experience
- Should be ready to work in a Voice program

- Process operates on a callback model where the cases are created for the customers and the engineers talk to the customers .They require assistance with troubleshooting on 2003,2008, 2008r2, SCCM, SCMON, Win XP, Vista, Win7, Exchange 2007
- **Package Offered Upto 4.5 PA***

Tentative Campus Date: 10th October 2018

Arjun R. Kale
Training & Placement Officer

Dr. B.B.Waphare
Principal